

DON'T UNDERSTAND AGGREGATION? DON'T WORRY, YOU'RE NOT ALONE.

Here is some information that should help.

Back in May of 2002, New Franklin voters approved becoming a part of the Summit County Gas and Electric Aggregation program. The idea was for most of Summit County to combine their buying power to negotiate the best supply rates for everyone.

Opting In or Opting Out

Aggregation programs are buying power programs, so they are set up as opt out programs. **If you don't want to be a part of the aggregation or use its suppliers, you need to contact them to officially opt out at the numbers listed below.** You can then select another supplier, and opt in to that supplier's contract. Be aware that opting out of a contract with any other supplier might result in a termination fee. NOPEC, the Summit County Gas Aggregation supplier, does not charge a termination fee but others do.

New Franklin Utility Providers

Ohio Edison and Dominion Energy of Ohio are New Franklin's utility providers. These companies are the ones who send your bill and are responsible for the lines and service. Each utility provider has its own supplier (where they get the actual electric and gas). They are referred to as the Standard Choice Offer or SCO. If you check your bill, it should include the name and phone number of your current supplier. Your utility provider's customer service department can also give you information regarding your current supplier.

Finding the Best Price

While the Summit County aggregation program works to negotiate a good rate, there are many suppliers available. The phone calls and notices you are receiving in the mail are suppliers looking for your business. **When your contract with your supplier ends, it doesn't automatically renew. You could be assigned to a different supplier or placed in the Summit County aggregation program if you are not already in it.**

If you are looking for the absolute lowest rate available, then consumer skills are paramount! The best place to start is www.energychoice.ohio.gov. There you will find the latest "Apples to Apples" list of suppliers available, both electric and natural gas. The list includes information on the current rate, length of contract, termination fees and promotions.

Current Summit County Aggregation Suppliers

We understand that scrolling through seemingly unending lists of suppliers might not be your favorite pastime. The aggregation program solves that problem while giving you an attractive rate. Here are the current suppliers through the Summit County Aggregation Program with their customer service numbers:

ELECTRIC SUPPLIER

Until May 1, 2025

Energy Harbor 1-866-636-3749

May 1, 2025 – May 31, 2026

Dynegy 1-888-682-2170

NATURAL GAS SUPPLIER

NOPEC (24/7 Customer Care Center) 1-855-667-3201